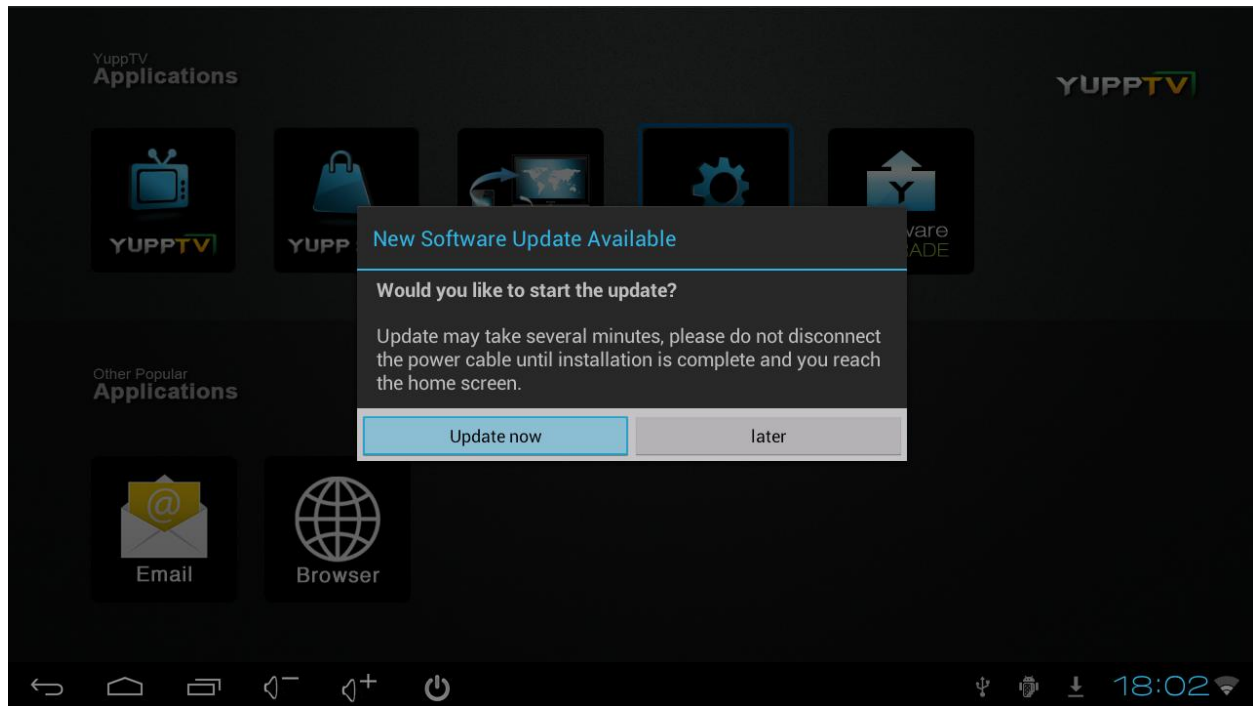


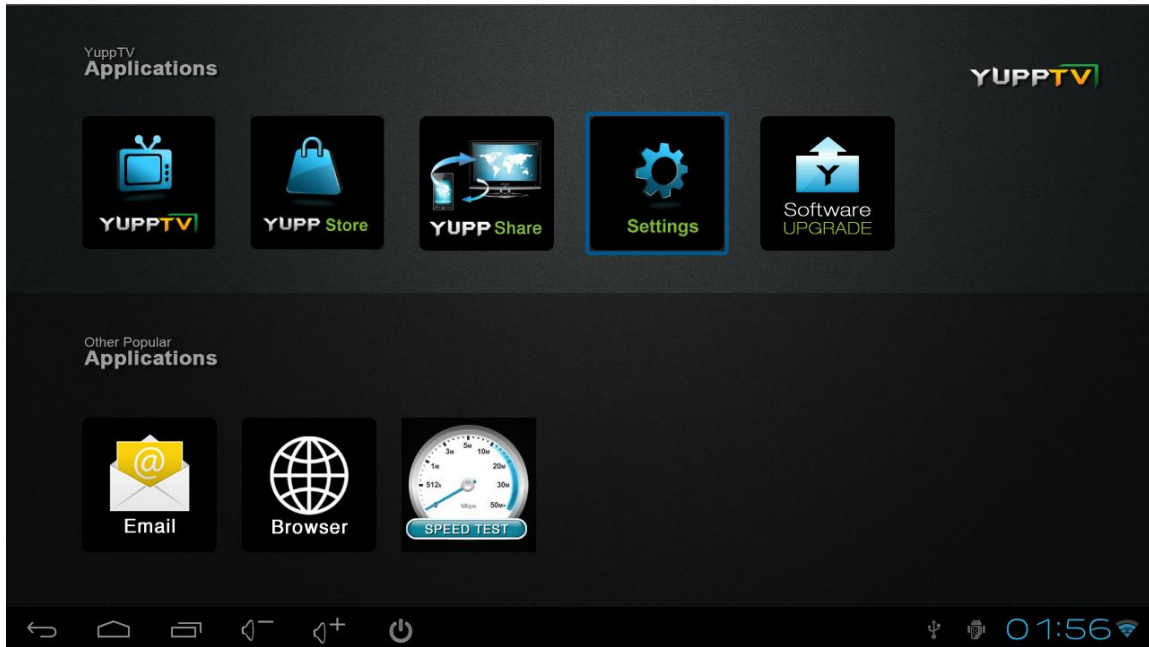
Whenever a new firmware is launched, you would see a popup on your TV screen (as shown below):



1. Please click on "Update Now".
2. It will take you to "Software upgrade" screen.
3. Please click on "Check Now"
4. You will see on screen "Software Available". Please click on "Download"
5. The new Software (firmware) will start downloading. Please wait for some time and don't disconnect power during this process.
6. The software will download in your dongle and you will see progress bar for the same.
7. After the download is complete, you will see a pop-up on TV saying "Install Now"
8. Please click on "Install Now". It will reboot the system and the upgrade process will start.
9. After the upgrade is complete the dongle will reboot automatically and finally land on Home Page.

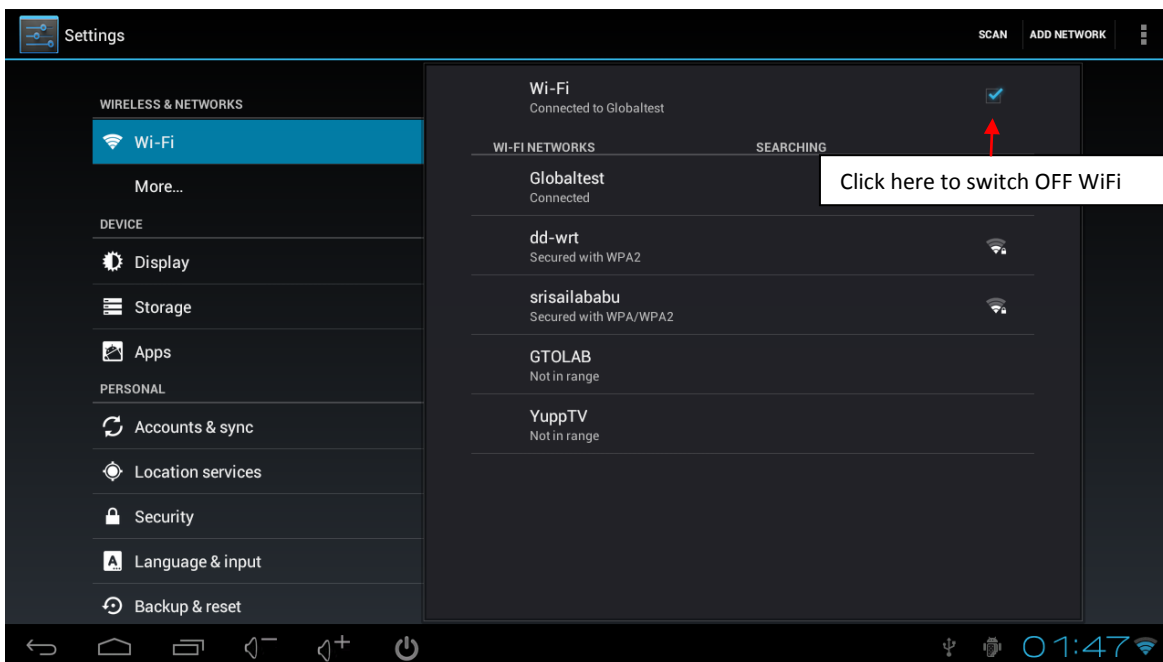
NOTE: For certain Televisions, after the Installation is complete you will see blank screen so please cross check the "Input HDMI source" in your TV as it automatically change during this process.

The final screen after firmware upgrade is complete is the “Home Screen” (as shown below).

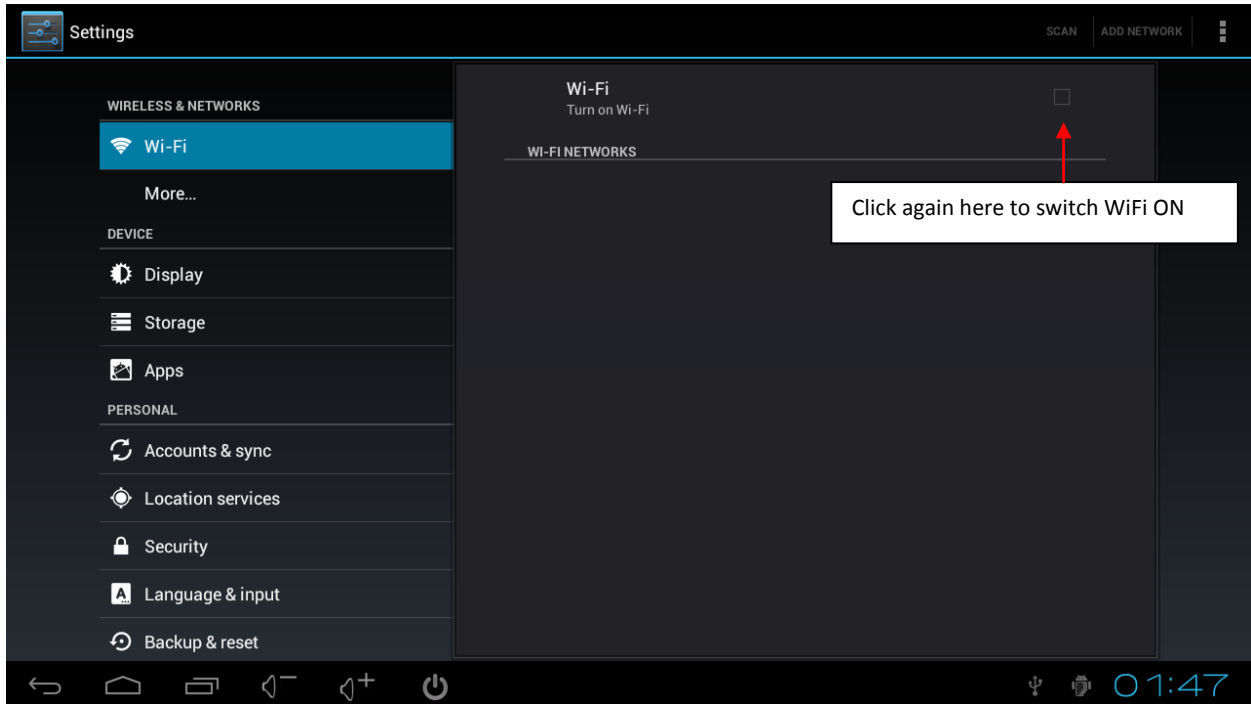


After the upgrade is done, we need to reconnect Wi-Fi to the dongle. Please follow below steps and it will help to watch YuppTV without having problems.

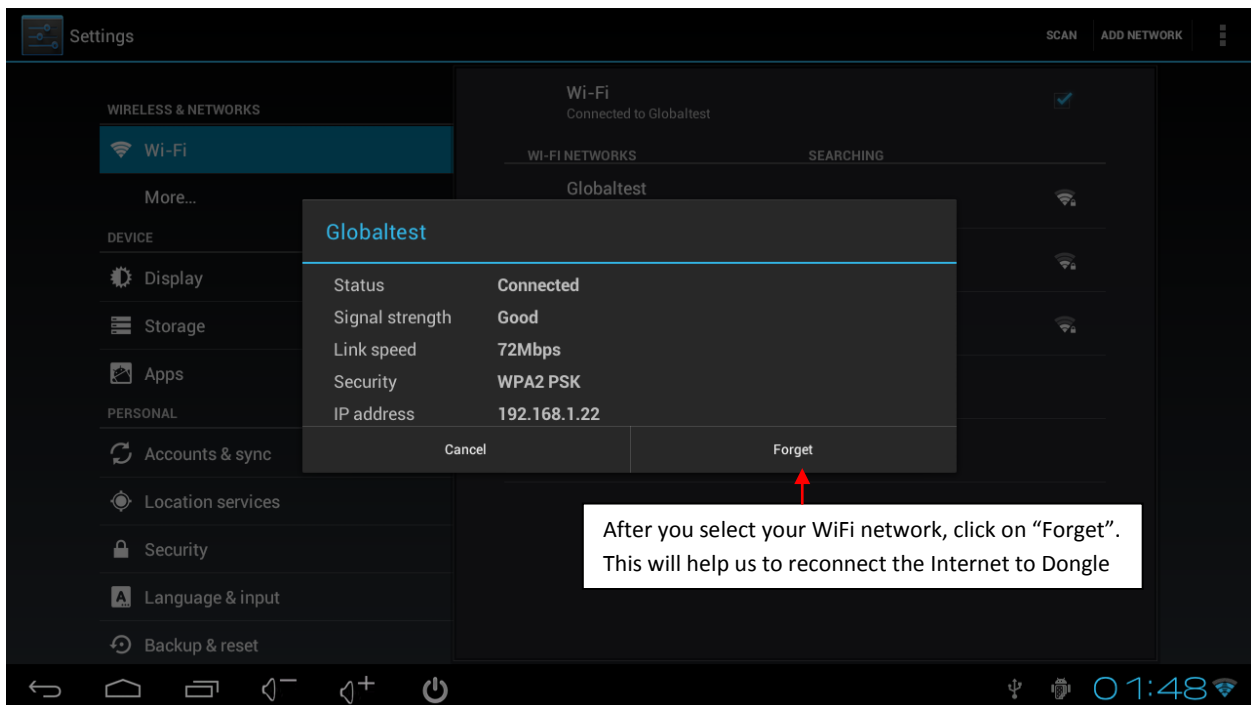
1. Please switch OFF your Wi-Fi Router and switch it ON.
2. Please go in settings in your Dongle
3. Switch OFF Wi-Fi, as shown in figure below.



4. Now, please click again on 'Wi-Fi' and switch it ON

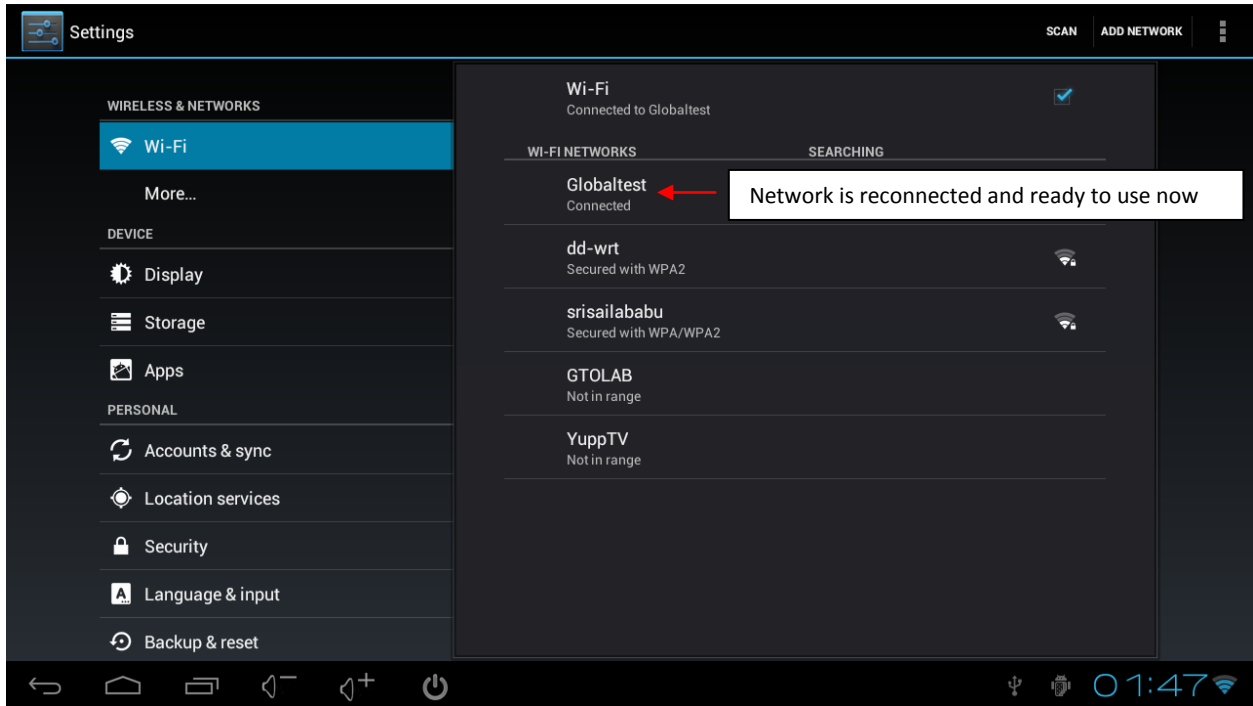


5. Now select your "Wi-Fi network" from list and click.
6. Click on "Forget".



7. Now again select that network and enter the password

8. After entering password it will show as “Connected”



9. Now please press “back” and select YuppTV app

10. If you face any difficulties after these steps please contact us @ 1866-663-7557